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GENTARI GO × KPJ "WHILE YOU RECHARGE" CAMPAIGN ("Campaign")
You Okay Tak? Health Screening Package
BY GENTARI GREEN MOBILITY SDN BHD ("Gentari")

The terms and conditions set forth below ("Terms") shall govern the participation of individuals in this Campaign:

CAMPAIGN DETAILS AND MECHANICS:

Campaign Period	The Campaign shall commence on 1 November 2026 and shall end on 30 November 2026, both dates inclusive.
Eligibility	All successfully registered users of the Gentari Go mobile application ("**Participants**") shall be eligible to participate in the Campaign, subject to compliance with these Terms and Conditions and the fulfillment of the applicable Campaign requirements.
Healthcare Offering and Participation	Eligible Participants may redeem the ***You Okay Tak? Health Screening Package*** at the promotional price of RM88.00 only ("**Healthcare Offering**") through the Rewards page in the Gentari Go mobile application during the Campaign Period. To participate in the Campaign, Participants must access the Rewards page and successfully redeem the Healthcare Offering. The Healthcare Offering is subject to availability, package inclusions, and the applicable terms and conditions imposed by KPJ. "**KPJ**" refers to KPJ Healthcare Berhad and/or the participating KPJ hospitals, medical centres and healthcare facilities offering the Healthcare Offering under this Campaign.
Healthcare Offering Redemption	Upon successful redemption, Participants are required to schedule an appointment at any of the Participating Locations. As part of the appointment booking process, Participants may be required to provide a screenshot of the redeemed Healthcare Offering from the Gentari Go mobile application as proof of redemption. Participants are required to secure an appointment before visiting the selected Participating Location. The Healthcare Offering must be redeemed on or before **30 November 2026**, and the corresponding health screening must be completed on or before **31 December 2026**, in each case subject to appointment availability and the applicable terms and conditions of KPJ. Failure to attend a scheduled appointment or complete the health screening by the stated deadline may result in the forfeiture of the Healthcare Offering without compensation, replacement or extension.

	The booking, appointment scheduling, provision of healthcare services and conduct of the health screening are subject to the applicable terms, conditions, policies and procedures of KPJ, as may be amended from time to time. Participants shall comply with all requirements imposed by KPJ in connection with the Healthcare Offering, and Gentari shall not be responsible for any matters relating to the booking process, appointment availability, medical assessment, treatment, healthcare services or any changes thereto by KPJ.
Limited Use and Availability	The Healthcare Offering is subject to redemption limits, availability, capacity constraints and any applicable terms and conditions as may be determined by Gentari and KPJ from time to time. Gentari and KPJ reserve the right to limit, suspend, modify or discontinue the Healthcare Offering, in whole or in part, at their sole discretion and without prior notice. Redemption of the Healthcare Offering is on a first-come, first-served basis and is subject to availability at the time of redemption.
Non-transferable and non-refundable	The Healthcare Offering is non-transferable, non-exchangeable, non-refundable and cannot be redeemed for cash or any other form of compensation. The Healthcare Offering cannot be transferred, exchanged for cash or substituted for any other product, service or benefit.
Participating Locations	The Healthcare Offering may only be redeemed at the participating KPJ locations listed below: 1. Damansara Specialist Hospital 2. Damansara Specialist Hospital 2 3. KPJ Sentosa KL Specialist Hospital 4. KPJ Rawang Specialist Hospital 5. KPJ Kuala Selangor Specialist Hospital 6. KPJ Pasir Gudang Specialist Hospital 7. KPJ Bandar Maharani Specialist Hospital 8. KPJ Batu Pahat Specialist Hospital 9. KPJ Perlis Specialist Hospital 10. KPJ Penang Specialist Hospital 11. Ipoh Specialist Hospital 12. KPJ Pahang Specialist Hospital 13. Kuching Specialist Hospital 14. KPJ Sabah Specialist Hospital 15. KPJ Miri Specialist Hospital 16. KPJ Sibu Specialist Hospital 17. Johor Specialist Hospital 18. KPJ Perdana Specialist Hospital 19. Ampang Puteri Specialist Hospital 20. KPJ Klang Specialist Hospital

	Gentari and KPJ reserve the right to amend the list of Participating Locations from time to time without prior notice.

GENERAL CONDITIONS

1. Gentari shall not be liable for any technical or operational issues that prevent successful application/redemption of the Healthcare Offering.
2. Gentari reserves the right to cancel, suspend, and/or modify the Campaign, or any part of it, if any fraud, technical failures, or any other factor beyond Gentari's reasonable control impairs the integrity or proper functioning of the Campaign, as determined by Gentari in its sole discretion.
3. Gentari reserves the right, in its sole discretion, to disqualify any individual it finds to be tampering with the entry process or the operation of the Campaign or to be acting in violation of these Terms or any other promotion or in an unsportsmanlike or disruptive manner.
4. Any attempt by any person to deliberately undermine the legitimate operation of the Campaign may be a violation of criminal and civil law, and should such an attempt be made, Gentari reserves the right to seek damages from any such person to the fullest extent permitted by law.
5. Participants shall not engage in any fraudulent activities or practices in connection with this Campaign. Any attempt to manipulate, deceive, or otherwise exploit the Campaign for unlawful or unethical gain is strictly prohibited. Gentari reserves the right to disqualify any Participant found to be in violation of this clause and to take appropriate legal action if necessary.
6. By participating in the Campaign, Participants agree to release and hold harmless Gentari and its subsidiaries, affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) such Participant's participation in the Campaign and/or his/her acceptance, possession, use, or misuse of any offering or any portion thereof; (ii) unauthorized human intervention in any part of the entry process or the Campaign; (iii) electronic or human error in the administration of the Campaign or the processing of entries.
7. Any personal data or information submitted in connection with this Campaign shall be processed in accordance with the Gentari Go application's Privacy Policy, available at Privacy Policy. By participating in the Campaign, participants consent to such processing of their personal data.
8. Gentari shall not be responsible or liable for any products, services, rewards, vouchers, or related matters provided or fulfilled by third-party partners under

this Campaign, and all such items are subject to the respective third party's terms and conditions. Any issues, disputes, or claims arising from redemption, usage, quality, availability, or technical errors must be directed to the relevant third party, and Participants acknowledge that Gentari's role is limited to facilitating eligibility and issuance/redemption only.

9. The Campaign is governed by the laws of Malaysia. The courts of Malaysia shall have exclusive jurisdiction to hear and determine any dispute, controversy or claim arising out of or in connection with this Campaign, including any question regarding its existence, validity or termination, and the Participants irrevocably submit to the exclusive jurisdiction of such courts.
10. By participating in this Campaign, Participants hereby agree to adhere to and be bound by these Terms.