[Open]

GENTARI GO × KPJ "WHILE YOU RECHARGE" CAMPAIGN ("Campaign")
10% Off Charging
BY GENTARI GREEN MOBILITY SDN BHD ("Gentari")

The terms and conditions set forth below ("Terms") shall govern the participation of individuals in this Campaign:

1. **Campaign Details and Mechanics:**

Campaign Period	The Campaign shall commence on 1 November 2026 and shall end on 30 November 2026 (both dates inclusive)
Eligibility	All successfully registered users of the Gentari Go mobile application ("**Participants**") who initiate and successfully complete an eligible charging session at any of the Participating Locations listed below during the Campaign Period, subject to the applicable minimum charging spend, eligibility requirements, compliance with these Terms and Conditions and the fulfilment of the applicable Campaign requirements.
How to participate	Participants must have an active registered account on the Gentari Go mobile application, initiate and successfully complete an eligible charging session at a Participating Location during the Campaign Period, and meet the minimum charging spend requirement of RM20 per transaction to qualify for the Discount.
Discount	A **10%** discount on eligible EV charging transactions at the Participating Locations during the Campaign Period ("Discount"). The Discount will be automatically applied before the charger is activated, where applicable. If the Discount is not automatically applied, Participants may manually enter the promo code "**GO10KPJ**" before activating the charger. A minimum charging spend of **RM20** per transaction applies.
Unlimited Usage	The Discount may be used for multiple eligible charging sessions during the Campaign Period, subject to these Terms and any applicable system or campaign limits.
Non-Stackable	The Discount cannot be combined with any other promotional discount, offer, voucher, promo code or campaign, unless otherwise stated by Gentari. Where more than one promotion is applicable to the same charging transaction, only the applicable promotion determined by Gentari's system shall apply.
Non-transferable and non-refundable	The Discount is non-transferable, non-exchangeable, non-refundable and cannot be redeemed for cash or any other form of compensation. The Discount cannot be deferred, transferred or applied to another charging session or transaction.
Failed or reversed transactions	The Discount shall not apply to any charging session that is cancelled, failed, unsuccessful, refunded, reversed or otherwise not successfully completed.

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<tr><td>Gentari Membership or Subscription</td><td>Participants with an active Gentari Membership or Subscription are not eligible for the Discount, and the Discount cannot be combined with any existing Gentari Membership or Subscription discount.</td></tr>
<tr><td>Participating Locations</td><td>
<table>
<tr><th>No</th><th>DC Sites</th><th>State</th><th>No of CPs</th></tr>
<tr><td>1</td><td>KPJ Penang Specialist Hospital</td><td>Penang</td><td>3</td></tr>
<tr><td>2</td><td>KPJ Selangor Specialist Hospital</td><td>Selangor</td><td>5</td></tr>
<tr><td>3</td><td>KPJ Kajang Specialist Hospital</td><td>Selangor</td><td>1</td></tr>
<tr><td>4</td><td>KPJ Klang Specialist Hospital</td><td>Selangor</td><td>3</td></tr>
<tr><td>5</td><td>KPJ Ampang Puteri Specialist Hospital</td><td>Selangor</td><td>3</td></tr>
<tr><td>6</td><td>KPJ Tawakkal KL Specialist Hospital</td><td>Kuala Lumpur</td><td>3</td></tr>
<tr><td>7</td><td>Menara KPJ</td><td>Kuala Lumpur</td><td>4</td></tr>
<tr><td>8</td><td>KPJ Seremban Specialist Hospital</td><td>Negeri Sembilan</td><td>3</td></tr>
<tr><td>9</td><td>KPJ Johor Specialist Hospital</td><td>Johor</td><td>2</td></tr>
<tr><td>10</td><td>KPJ Bandar Dato Onn Specialist Hospital</td><td>Johor</td><td>3</td></tr>
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GENERAL CONDITIONS

1. Gentari shall not be liable for any technical or operational issues that prevent successful application/redemption of the Discount or the promo code.
2. Gentari reserves the right to cancel, suspend, and/or modify the Campaign, or any part of it, if any fraud, technical failures, or any other factor beyond Gentari's reasonable control impairs the integrity or proper functioning of the Campaign, as determined by Gentari in its sole discretion.
3. Gentari reserves the right, in its sole discretion, to disqualify any individual it finds to be tampering with the entry process or the operation of the Campaign or to be acting in violation of these Terms or any other promotion or in an unsportsmanlike or disruptive manner.
4. Any attempt by any person to deliberately undermine the legitimate operation of the Campaign may be a violation of criminal and civil law, and should such an attempt be made, Gentari reserves the right to seek damages from any such person to the fullest extent permitted by law.
5. Participants shall not engage in any fraudulent activities or practices in connection with this Campaign. Any attempt to manipulate, deceive, or otherwise exploit the Campaign for unlawful or unethical gain is strictly prohibited. Gentari reserves the right to disqualify any Participant found to

be in violation of this clause and to take appropriate legal action if necessary.

6. By participating in the Campaign, Participants agree to release and hold harmless Gentari and its subsidiaries, affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) such Participant's participation in the Campaign and/or his/her acceptance, possession, use, or misuse of any offering or any portion thereof; (ii) unauthorized human intervention in any part of the entry process or the Campaign; (iii) electronic or human error in the administration of the Campaign or the processing of entries.
7. Any personal data or information submitted in connection with this Campaign shall be processed in accordance with the Gentari Go application's Privacy Policy, available at Privacy Policy. By participating in the Campaign, participants consent to such processing of their personal data.
8. Gentari shall not be responsible or liable for any products, services, rewards, vouchers, or related matters provided or fulfilled by third-party partners under this Campaign, and all such items are subject to the respective third party's terms and conditions. Any issues, disputes, or claims arising from redemption, usage, quality, availability, or technical errors must be directed to the relevant third party, and Participants acknowledge that Gentari's role is limited to facilitating eligibility and issuance/redemption only.
9. The Campaign is governed by the laws of Malaysia. Any dispute, controversy or claim arising out of or in connection with this Campaign, including any question regarding its existence, validity or termination, shall be subject to the exclusive jurisdiction of the courts of Malaysia.
10. By participating in this Campaign, Participants hereby agree to adhere to and be bound by these Terms.