

GENTARI GO RACE WEEK CAMPAIGN ("Campaign")

BY GENTARI GREEN MOBILITY SDN BHD ("Gentari")

The terms and conditions set forth below ("Terms") shall govern the participation of individuals in this Campaign:

CAMPAIGN DETAILS

1. **Campaign Period:** The Campaign shall commence on **28 September 2026** and conclude on **4 October 2026**, inclusive of both dates.
2. **Eligibility:** The Campaign is open to all registered users of the Gentari Go mobile application ("Participants") who initiate and successfully complete a charging session in accordance with the Terms herein at any of the participating Gentari charging locations listed under paragraph 4 below ("Participating Locations") during the Campaign Period.
3. **Campaign Mechanics:**
 - a. **How to participate:** Participants must have an active registered account on the Gentari Go mobile application, initiate and successfully complete a charging session at any of the Participating Locations during the Campaign Period, and meet the **minimum charging spend of RM30.00 per charging session** to qualify for the Discount.
 - b. **Discount:** Participants who meet the eligibility criteria will receive a **15% discount ("Discount")** on the eligible charging session. The Discount will be automatically applied before the charger is activated, where applicable. If the Discount is not automatically applied, Participants may manually enter the promo code **"GOSEPANG26"** before activating the charger. The Discount is only applicable to charging transactions with a minimum spend of RM30.00 per charging session.
 - c. **Discount Usage and Campaign Limits:** Subject to the limitations set out below and compliance with these Terms, each Participant may enjoy the Discount on multiple eligible charging sessions during the Campaign Period. Participants may repeatedly participate in this Campaign and receive the Discount for multiple eligible charging sessions, provided that each participation satisfies all applicable eligibility requirements and conditions of this Campaign.
 - d. **Discount Limitation:**

The Discount provided via this Campaign shall be subject to the following limitations:

- i. the Discount applicable to each eligible charging session shall be capped at a maximum of RM15.00 per charging session. Where the Discount calculated for an eligible charging session exceeds RM15.00, the Discount granted shall nevertheless be limited to RM15.00 only, and any excess amount shall not be carried forward, refunded, credited or otherwise applied;
 - ii. the total aggregate value of all Discounts available under this Campaign is capped at RM8,000.00 ("**Campaign Discount Pool**"), and Discounts shall be granted on a first-come, first-served basis until the Campaign Discount Pool has been fully utilised;
 - iii. once the Campaign Discount Pool has been fully exhausted, no further Discounts shall be available or granted to any Participant, notwithstanding that the Campaign Period has not expired, and Participants shall no longer be entitled to acquire or redeem any Discount under this Campaign; and
 - iv. if the Campaign Discount Pool is fully exhausted at any time during the Campaign Period, Gentari reserves the right to end, suspend, terminate, cancel or otherwise discontinue the Campaign with immediate effect and without prior notice, notwithstanding that the Campaign Period has not expired.
- e. **Non-Stackable:** The Discount cannot be combined with any other promotional discount, offer, voucher, promo code or campaign, unless otherwise stated by Gentari. Where more than one promotion is applicable to the same charging transaction, only the applicable promotion determined by Gentari's system shall apply.
- f. **Non-transferable and non-refundable:** The Discount is non-transferable, non-exchangeable, non-refundable and cannot be redeemed for cash or any other form of compensation.

The Discount cannot be deferred, transferred or applied to any other charging session or transaction.
- g. **Failed or reversed transactions:** The Discount shall not apply to any charging session that is fraudulent, cancelled, failed, unsuccessful, refunded, reversed or otherwise not successfully completed.
- h. **Gentari Membership or Subscription:** For Participants with an active Gentari Membership or Subscription, the applicable membership or subscription discount shall take precedence over this Campaign Discount where applicable. The Campaign Discount shall not be applied in addition to the Gentari Membership or Subscription discount.

4. Participating Locations:

The Campaign is applicable at the following locations only:

No.	DC Sites	State	No of CPs
1	PETRONAS KLIA 1	Selangor	1
2	PETRONAS KLIA 2	Selangor	4
3	PETRONAS Persiaran APEC, Cyberjaya	Selangor	4
4	Gamuda Cove	Selangor	4
5	KLIA2 Gateway	Selangor	12

GENERAL CONDITIONS

1. Gentari shall not be liable for any technical or operational issues that prevent successful application of the Discount or the promo code.
2. Gentari reserves the right, at any time and in its sole discretion, to terminate, cancel, suspend, and/or modify the Campaign, or any part thereof, with or without cause, including where any fraud, technical failures, or any other factor beyond Gentari's reasonable control impairs the integrity, security, or proper functioning of the Campaign. Gentari shall not be liable for any loss, damage, or inconvenience arising from such termination, cancellation, suspension, or modification.
2. Gentari reserves the right, in its sole discretion, to disqualify any individual it finds to be tampering with the entry process or the operation of the Campaign or to be acting in violation of these Terms or any other promotion or in an unsportsmanlike or disruptive manner.
3. Any attempt by any person to deliberately undermine the legitimate operation of the Campaign may be a violation of criminal and civil law, and should such an attempt be made, Gentari reserves the right to seek damages from any such person to the fullest extent permitted by law.
4. Participants shall not engage in any fraudulent activities or practices in connection with this Campaign. Any attempt to manipulate, deceive, or otherwise exploit the Campaign for unlawful or unethical gain is strictly prohibited. Gentari reserves the right to disqualify any Participant found to be in violation of this clause and to take appropriate legal action if necessary.
5. By participating in the Campaign, Participants agree to release and hold harmless Gentari and its subsidiaries, affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) such Participant's participation in the Campaign and/or his/her acceptance, possession, use, or misuse of any prize or any

portion thereof; (ii) unauthorized human intervention in any part of the entry process or the Campaign; (iii) electronic or human error in the administration of the Campaign or the processing of entries.

6. Information submitted with an entry is subject to the Privacy Policy stated on the Gentari's website. To read the Privacy Policy, click here <https://www.gentari.com/privacy-statement>.
7. The Campaign is governed by the laws of Malaysia. Any disputes arising out of or in connection with this Campaign shall be submitted to the jurisdiction of the courts of Malaysia.
8. By participating in this Campaign, Participants hereby agree to adhere to and be bound by these Terms.