

PENANG LAGI! ("Campaign")

BY GENTARI GREEN MOBILITY SDN BHD ("Gentari")

The terms and conditions set forth below ("Terms") shall govern the participation of individuals in this Campaign:

CAMPAIGN DETAILS

1. **Campaign Period:** The Campaign shall commence on **28 August 2026** and conclude on **30 November 2026**, inclusive of both dates.
2. **Eligibility:** This Campaign is open to all registered users of the Gentari Go mobile application ("**Participants**") who charge at any of the selected Gentari charging stations listed below ("**Participating Locations**"), with a minimum spend of RM20.
3. **Campaign Mechanics:**
 - a. **How to participate:** Participants must initiate and successfully complete a charging session at any of the Participating Locations using the Gentari Go mobile application during the Campaign Period.
 - b. **Discount:** A 15% discount ("**Discount**") will be applied automatically prior to charger activation. Where the Discount is not applied automatically, Participants may manually enter the promo code "**PENANG15**" before activating the charger. The Discount is valid only for charging sessions with a minimum spend of RM20. If the minimum spend is not achieved, the Discount will be removed prior to payment.
 - c. **Unlimited Usage:** Participants may enjoy the Discount for unlimited number of charging sessions throughout the Campaign Period.
 - d. **Non-Stackable:** This Discount cannot be combined with other ongoing promotions, offers, or subscriptions.
 - e. **Non-Transferable:** The Discount is non-transferable, non-exchangeable, non-refundable and not redeemable for cash or any other form of compensation. The Discount for any existing charging session cannot be deferred, transferred, or applied to any future sessions.
 - f. **Non-Availability:** The Discount will not be applied if the charging session fails, is unsuccessful, or reversed. Where a Participant has an active Gentari subscription plan, the subscription discount shall take precedence over this discount.

4. Participating Locations:

The Campaign is applicable at the following locations only:

No	Sites	CPs
1	IKEA Batu Kawan	4
2	PETRONAS Juru Layby (Northbound)	2
3	Persiaran Karpal Singh 1 (MBPP)	4
4	BYD Showroom, Bukit Mertajam (Iroll EV)	2
5	AmBank Jalan Kelawai	2
6	Dewan Sri Pinang (MBPP)	2
7	PETRONAS BKE 2 (Kulim-Butterworth)	1
8	Big Pharmacy, Jalan Perak (MBPP)	4
9	KPJ Penang	3
10	Lebuhraya Thean Tek (MBPP)	2
11	Bangunan Lip Sin	4
12	Jalan Sepoy Lines (MBPP)	4
13	MBPP Kompleks Makanan, Pasar dan Pusat Komuniti Pagar Buloh	2
14	MBPP Jalan Lembah Permai	2
15	PETRONAS Batu Feringhi	2
16	PETRONAS Bayan Baru	6
17	Happy Mart, Jalan Sungai Dua (MBPP)	2
18	CIMB Bank Menara BHL, Jalan Sultan Ahmad Shah (MBPP)	2
19	Clinic V-Care, Jalan Perak (MBPP)	4
20	MBPP (Barat Daya) Kompleks Pasar Paya Terubong	2
21	Tropic Eight Suites, Jalan Gottlieb (MBPP)	2

GENERAL CONDITIONS

1. Gentari shall not be liable for any technical or operational issues that prevent successful application of the Discount or the promo code.
2. Gentari reserves the right to cancel, suspend, and/or modify the Campaign, or any part of it, if any fraud, technical failures, or any other factor beyond Gentari's reasonable control impairs the integrity or proper functioning of the Campaign, as determined by Gentari in its sole discretion.
2. Gentari reserves the right, in its sole discretion, to disqualify any individual it finds to be tampering with the entry process or the operation of the Campaign or to be acting in violation of these Terms or any other promotion or in an unsportsmanlike or disruptive manner.
3. Any attempt by any person to deliberately undermine the legitimate operation of the Campaign may be a violation of criminal and civil law, and should such an attempt be made, Gentari reserves the right to seek damages from any such person to the fullest extent permitted by law.

4. Participants shall not engage in any fraudulent activities or practices in connection with this Campaign. Any attempt to manipulate, deceive, or otherwise exploit the Campaign for unlawful or unethical gain is strictly prohibited. Gentari reserves the right to disqualify any Participant found to be in violation of this clause and to take appropriate legal action if necessary.
5. By participating in the Campaign, Participants agree to release and hold harmless Gentari and its subsidiaries, affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) such Participant's participation in the Campaign and/or his/her acceptance, possession, use, or misuse of any prize or any portion thereof; (ii) unauthorized human intervention in any part of the entry process or the Campaign; (iii) electronic or human error in the administration of the Campaign or the processing of entries.
6. Information submitted with an entry is subject to the Privacy Policy stated on the Gentari's website. To read the Privacy Policy, click here <https://www.gentari.com/privacy-statement>.
7. The Campaign is governed by the laws of Malaysia. Any disputes arising out of or in connection with this Campaign shall be referred to and finally resolved by arbitration at the Asian International Arbitration Centre (AIAC) in Malaysia, in accordance with the AIAC Arbitration Rules.
8. By participating in this Campaign, Participants hereby agree to adhere to and be bound by these Terms.