

GENTARI MERDEKA TREAT ("Campaign")

BY GENTARI GREEN MOBILITY SDN BHD ("Gentari")

The terms and conditions set forth below ("Terms") shall govern the participation of individuals in this Campaign:

CAMPAIGN DETAILS

1. Campaign Period:

The Campaign runs from 24 August 2026 until 31 August 2026, inclusive of both dates ("Campaign Period"). Reward redemption begins daily at 10:00 AM and ends when the Daily Allocation has been fully redeemed or when the participating Mesra Store closes, whichever occurs first.

2. Eligibility:

The Campaign is open to registered users of the Gentari Go mobile application ("Participants") who complete a Qualifying Session (as defined below) at PETRONAS KLIA 2 during the Campaign Period.

3. How to participate: To participate in the Campaign, each Participant must, during the Campaign Period, initiate and successfully complete an electric vehicle charging session at Gentari's electric vehicle charging station located at PETRONAS KLIA 2, with such charging session being conducted and completed as a single transaction using the Gentari Go mobile application, and present the valid charging receipt displayed in the Gentari Go mobile application at a participating PETRONAS Mesra Store on the same day (collectively, a "Qualifying Session").

Failed, unsuccessful, cancelled, reversed or refunded, charging sessions will not be considered as a Qualifying Session.

4. Campaign Reward:

Each eligible and successful Qualifying Session entitles the Participant to redeem:

- i. one complimentary meal; and
- ii. one bottle of mineral water,

(collectively referred to as the "Reward")

The Reward is limited to the first 60 successful redemptions each day ("Daily Allocation"), on a first-come, first-served basis throughout the Campaign Period.

Meal selection is subject to availability. Gentari and the participating Mesra Store do not guarantee the availability of any particular meal option.

Gentari or the participating Mesra Store may verify and record a charging receipt as redeemed to prevent duplicate redemptions.

5. Reward Redemption

The Reward must be redeemed:

- i. at the participating PETRONAS Mesra Store at PETRONAS KLIA 2;
- ii. on the same calendar day as the Qualifying Session; and

- iii. during the applicable redemption hours.

Any Reward not redeemed within the applicable redemption period will be forfeited. No extension, replacement or alternative compensation will be provided.

Each Qualifying Session is eligible for one Reward, subject to the daily limit and availability. A charging receipt that has already been used cannot be reused.

Participants may complete more than one Qualifying Session during the Campaign Period. Each session must independently satisfy these Terms.

The Reward is non-transferable, non-exchangeable, non-refundable and not redeemable for cash, credit or any other item.

6. Food and Beverage Disclaimer

The Reward is prepared, supplied, distributed and fulfilled solely by the participating PETRONAS Mesra Store and/or its appointed vendors, suppliers, contractors or service providers. Gentari does not manufacture, prepare, handle, store, package, distribute or supply any food or beverage items forming part of the Reward and shall not be responsible for the quality, safety, suitability, availability or fitness for consumption of such items.

Participants acknowledge that food and beverage products may contain, or may have been prepared in facilities that handle, common allergens, including but not limited to nuts, dairy, eggs, soy, wheat, seafood and other ingredients that may not be suitable for certain individuals. Participants are solely responsible for reviewing all ingredient, nutritional and allergen information, and for determining whether the Reward is suitable for their personal dietary requirements, medical conditions, allergies, sensitivities or religious restrictions prior to acceptance or consumption.

By accepting or consuming the Reward, Participants do so at their own risk. To the fullest extent permitted by applicable law, Gentari shall not be liable for, and expressly disclaims all responsibility for, any loss, damage, cost, expense, injury, illness, allergic reaction, food poisoning, adverse health effect or other claim arising out of or in connection with the preparation, handling, storage, packaging, distribution, supply, redemption or consumption of the Reward, including any act or omission of the participating PETRONAS Mesra Store or any third-party vendor, supplier, contractor or service provider involved in providing the Reward.

7. General Conditions

Gentari reserves the right to cancel, suspend, and/or modify the Campaign, or any part of it, if any fraud, technical failures, or any other factor beyond Gentari's reasonable control impairs the integrity or proper functioning of the Campaign, as determined by Gentari in its sole discretion.

Gentari reserves the right, in its sole discretion, to disqualify any individual it finds to be tampering with the entry process or the operation of the Campaign or to be acting in violation of these Terms or any other promotion or in an unsportsmanlike or disruptive manner.

Any attempt by any person to deliberately undermine the legitimate operation of the Campaign may be a violation of criminal and civil law, and should such an attempt be

made, Gentari reserves the right to seek damages from any such person to the fullest extent permitted by law.

Participants shall not engage in any fraudulent activities or practices in connection with this Campaign. Any attempt to manipulate, deceive, or otherwise exploit the Campaign for unlawful or unethical gain is strictly prohibited. Gentari reserves the right to disqualify any Participant found to be in violation of this clause and to take appropriate legal action if necessary.

By participating in the Campaign, Participants agree to release and hold harmless Gentari and its subsidiaries, affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) such Participant's participation in the Campaign and/or his/her acceptance, possession, use, or misuse of any prize or any portion thereof; (ii) unauthorized human intervention in any part of the entry process or the Campaign; (iii) electronic or human error in the administration of the Campaign or the processing of entries. Gentari shall not be responsible or liable for any food, beverage, products, services, rewards, vouchers, or related matters provided or fulfilled by third-party partners under this Campaign, and all such items are subject to the respective third party's terms and conditions, any issues, disputes, or claims arising from redemption, usage, quality, availability, or technical errors must be directed to the relevant third party, and Participants acknowledge that Gentari's role is limited to facilitating eligibility and issuance only.

Information submitted with an entry is subject to the Privacy Policy stated on the Gentari's website. To read the Privacy Policy, click [here](https://www.gentari.com/privacy-statement) <https://www.gentari.com/privacy-statement>.

The Campaign is governed by the laws of Malaysia. The Parties submit to the exclusive jurisdiction of the courts of Malaysia in respect of any dispute, controversy or claim arising out of or in connection with the Campaign, including any question regarding its existence, validity, interpretation, performance or termination. By participating in this Campaign, Participants hereby agree to adhere to and be bound by these Terms. Nothing in these Terms excludes or limits any liability that cannot lawfully be excluded or limited under applicable Malaysian law.