

GENTARI OFF-PEAK CHARGING FREQUENTLY ASKED QUESTIONS

Gentari Off-Peak Charging is available at selected Gentari DC charging sites from 1 August 2026. Enjoy lower charging rates when you charge during the Off-Peak Charging period, from 12:00 AM to 6:59 AM.

No	Questions	Answers
1	What is Off-Peak Charging?	Gentari Off-Peak Charging provides access to lower charging rates at selected Gentari DC charging sites during quieter hours. By encouraging more drivers to charge overnight, we can optimise the utilisation of our charging network while helping customers save on charging costs.
2	When will off-peak charging begin?	Off-Peak Charging will be available from 12:00 AM on 1 August 2026 at selected Gentari DC charging sites.
3	What are the Off-Peak Charging hours?	The Off-Peak Charging period is from 12:00 a.m. to 6:59 a.m. The standard charging rate will apply from 7:00 a.m. to 11:59 p.m.
4	What are the applicable charging rates and hours?	At participating sites, the applicable charging rates are as follows: e.g. • Standard charging rate: RM1.60/kWh • Off-Peak Charging rate: RM1.36/kWh Customers who begin their charging session during the Off-Peak Charging period will enjoy a 15% discount compared to the standard charging rate. Rates may vary by location. Please check the applicable rate displayed in the Gentari Go app before starting your charging session.
5	Which charging sites are included?	Off-Peak Charging is available at selected Gentari DC charging sites. Customers can view the applicable charging rate in the Gentari Go app before starting their charging session. Participating locations may be updated from time to time as the programme expands.
6	Do I need to activate Off-Peak Charging?	No. No activation is required. The applicable charging rate will be automatically applied based on the time your charging session begins.
7	What happens if my session continues after the Off-Peak Charging period ends?	The charging rate displayed when your session begins will remain applicable throughout the entire charging session. This applies even if your vehicle continues charging after the Off-Peak Charging period ends.
8	Can I see the rate before I start charging?	Yes. The applicable charging rate will be displayed in the Gentari Go app before you begin your charging session. Please review the displayed rate before confirming your charging session.

9	Will Gentari Pass savings still apply?	Yes. Eligible Gentari Pass users will continue to enjoy the applicable Gentari Pass savings, subject to the relevant terms and conditions.
10	Do idle fees still apply?	Yes. An idle fee of RM0.40 per minute applies after a 15-minute grace period once your charging session has ended. This helps ensure charging bays remain available for other EV drivers. Customers are encouraged to move their vehicles promptly once charging is complete.

[Terms and conditions apply.](#)