

GENTARI FIRST CHARGE WITH AUTOCHARGE GO CREDIT CAMPAIGN ("Campaign")

BY GENTARI GREEN MOBILITY SDN BHD ("Gentari")

The terms and conditions set forth below ("Terms") shall govern the participation of individuals in this Campaign:

CAMPAIGN DETAILS

1. This Campaign will officially commence on 1 July 2026 and shall remain active until the designated Reward has been fully redeemed ("Campaign Period"). Redemption will be limited to the first five hundred (500) eligible Participants who successfully meet all qualifying criteria. Once this threshold has been reached, the Campaign will automatically conclude. Gentari reserves the right, at its sole discretion, to amend, extend, suspend, or terminate the Campaign prior to its scheduled conclusion. Any such changes will be communicated through official Gentari channels, and Participants are encouraged to regularly review these updates to remain informed.
2. This Campaign is open to Gentari Go users who successfully utilize the AutoCharge feature via the Gentari Go mobile application and complete their first successful charging session via AutoCharge at selected Gentari AutoCharge-enabled charging station location during the Campaign Period ("Participants"). No minimum charging fee applies.
3. To qualify, Participants must:
 - i. launch the Gentari Go mobile application;
 - ii. sign up for AutoCharge by completing the required steps in the app; and
 - iii. complete one (1) successful charging session using AutoCharge at any Gentari AutoCharge enabled location.
4. Each eligible Participant shall be entitled to receive a Reward consisting of RM10 worth of Go Credits ("Reward"). The Reward will be credited directly into the Participant's Gentari Go wallet within three (3) business days following the completion of a successful charging session conducted via the AutoCharge feature.
5. Each eligible Participant may claim the Reward only once for each electric vehicle (EV) they own and register; for example, a Participant with two EVs may claim the Reward once for each EV upon completing a successful charging session via AutoCharge, but no additional Rewards will be granted for subsequent sessions on the same EV, and all claims are subject to Gentari's verification of ownership and eligibility.
6. The Go Credits may only be used for future charging sessions **at Gentari owned chargers only** and are available only to users who have successfully completed phone number verification in the Gentari Go mobile application.
7. The Go Credits are valid for ten (10) days from the date they are credited. Any unused Go Credits will expire after the validity period and will not be reinstated.
8. The Reward is strictly non-transferable, non-refundable, and cannot be redeemed for cash or any other form of compensation. It is valid only for the eligible charging session(s) specified in these Terms and cannot be carried forward for future use.

GENERAL CONDITIONS

9. Not all electric vehicles are compatible with the AutoCharge feature, and not all Gentari charging stations are AutoCharge-enabled. Participants are responsible for verifying both their vehicle's compatibility and the availability of AutoCharge at a given charging station through the Gentari Go mobile application prior to attempting to claim the Reward.
10. Gentari shall not be liable for any technical or operational issues that prevent successful application of the Discount or the promo code.
11. Gentari reserves the right to cancel, suspend, and/or modify the Campaign, or any part of it, if any fraud, technical failures, or any other factor beyond Gentari's reasonable control impairs the integrity or proper functioning of the Campaign, as determined by Gentari in its sole discretion.
12. Gentari reserves the right, in its sole discretion, to disqualify any individual it finds to be tampering with the entry process or the operation of the Campaign or to be acting in violation of these Terms or any other promotion or in an unsportsmanlike or disruptive manner.
13. Any attempt by any person to deliberately undermine the legitimate operation of the Campaign may be a violation of criminal and civil law, and should such an attempt be made, Gentari reserves the right to seek damages from any such person to the fullest extent permitted by law.
14. Participants shall not engage in any fraudulent activities or practices in connection with this Campaign. Any attempt to manipulate, deceive, or otherwise exploit the Campaign for unlawful or unethical gain is strictly prohibited. Gentari reserves the right to disqualify any Participant found to be in violation of this clause and to take appropriate legal action if necessary.
15. By participating in the Campaign, Participants agree to release and hold harmless Gentari and its subsidiaries, affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) such Participant's participation in the Campaign and/or his/her acceptance, possession, use, or misuse of any prize or any portion thereof; (ii) unauthorized human intervention in any part of the entry process or the Campaign; (iii) electronic or human error in the administration of the Campaign or the processing of entries.
16. Information submitted with an entry is subject to the Privacy Policy stated on the Gentari's website. To read the Privacy Policy, click here <https://www.gentari.com/privacy-statement>.
17. The Campaign is governed by the laws of Malaysia, and any disputes arising out of or in connection with this Campaign shall be submitted to the exclusive jurisdiction of the courts of Malaysia for resolution.
18. By participating in this Campaign, Participants hereby agree to adhere to and be bound by these Terms.