

AUTOCHARGE: PLUG IN, CHARGE AND GO, NOW FOR EVERYONE

AutoCharge is Gentari's seamless charging feature that enables compatible EV drivers to start charging automatically without opening an app, tapping a card or scanning a QR code.

Previously available only to Gentari Pass subscribers, AutoCharge is now being made available to all eligible Gentari Go users, bringing a faster and more intuitive charging experience to a broader community of EV drivers.

Once enrolled, drivers simply arrive at an AutoCharge-enabled Gentari DC fast charger, plug in their vehicle, and charging begins automatically. Authentication and billing are securely handled in the background through the user's Gentari Go account.

HOW AUTOCHARGE WORKS

1. Enrol your compatible EV's Vehicle Identification Number (VIN) through the Gentari Go app.
2. Visit an AutoCharge-enabled Gentari DC fast charging location.
3. Plug in using a CCS connector.
4. Charging starts automatically.

No app activation. No RFID card. No QR code scanning. Simply Plug in, Charge and Go.

AutoCharge is currently available on selected compatible EV models and supported Gentari DC fast chargers. Compatibility and network availability will continue to expand over time as additional vehicle models and charging locations are validated.

While AutoCharge is not yet available for every EV model or charger, it represents an important step towards delivering a more seamless, convenient and user-friendly charging experience for EV drivers across Malaysia.

FREQUENTLY ASKED QUESTIONS

NO	QUESTIONS	ANSWERS
1	How significant is AutoCharge for Malaysia's EV ecosystem?	AutoCharge is Gentari's seamless charging feature that enables compatible EV drivers to start charging automatically at supported Gentari DC fast chargers. Once enrolled, drivers simply plug in their vehicle and charging begins automatically. Authentication and billing are securely processed in the background through the user's Gentari Go account, creating a true "Plug in, Charge and Go" charging experience.
2	What's new about AutoCharge?	AutoCharge was previously available exclusively to Gentari Pass subscribers. Gentari is now making the feature available to all eligible Gentari Go users at no additional cost, allowing more EV drivers to enjoy a faster, simpler and more convenient charging experience.
3	How does AutoCharge work?	Users first are required to enrol their compatible EV's Vehicle Identification Number (VIN) through the Gentari Go app. Once enrolled: <ol style="list-style-type: none"> 1. Drive to an AutoCharge-enabled Gentari DC fast charger. 2. Plug in using the CCS connector. 3. Charging starts automatically. There is no need to activate the charging session through the app, tap an RFID card or scan a QR code.
4	Which EV brands currently support AutoCharge?	AutoCharge is available for selected compatible EV models from brands including Proton, BYD, Tesla, BMW, Hyundai, Mercedes-Benz, Denza, Zeekr, Volvo, smart, XPENG and Lotus, among others. Compatibility depends on the vehicle's ability to provide a unique and fixed vehicle identifier for authentication. Users should refer to the Gentari Go app or website for the latest list of supported models.
5	Is there any fee to use AutoCharge?	No. There is no additional fee to enrol or use AutoCharge. Users only pay for the charging

		session based on the applicable charging tariff.
6	Can I register more than one vehicle?	Yes. Users can enrol multiple compatible EVs under a single Gentari Go account.
7	Why isn't AutoCharge available for all EVs?	To enable automatic authentication, each vehicle must provide a unique and fixed vehicle identifier that allows the charger to accurately recognise and authenticate the vehicle. Some EV models use shared or dynamic identifiers, which means the charger may not be able to reliably distinguish between vehicles. As a result, these vehicles are currently not eligible for AutoCharge. Gentari will continue evaluating additional vehicle models as technologies evolve.
8	Why is AutoCharge only available on DC chargers and not AC chargers?	AutoCharge has been designed and optimised for DC fast charging, where drivers place the highest value on speed and convenience.
9	How many AutoCharge-enabled locations are currently available, and how quickly will the feature be expanded?	AutoCharge is currently available at more than 100 selected Gentari DC charging locations across Malaysia. The list of AutoCharge-enabled chargers is available through the Gentari Go app and will continue to expand over time.
10	Will you be launching AutoCharge in more locations? Where and by when?	Gentari plans to continue expanding AutoCharge across compatible DC charging stations nationwide. Expansion will be carried out progressively as compatibility testing and operational readiness are completed across the network.

AUTOCHARGE NOT SUPPORTED AT:

NO	LOCATION	STATE
1	INSTEP (Institut Teknologi Petroleum PETRONAS)	Terengganu
2	KGRP (Kelab Golf Rekreasi PETRONAS)	Terengganu
3	Pusat Sains & Kreativiti Terengganu (PSKT)	Terengganu
4	Bangi Golf Resort	Selangor
5	Lotus's Bandar Puteri Bangi	Selangor
6	Lotus's Bukit Beruntung	Selangor
7	Lotus's Puncak Alam	Selangor
8	Lotus's Rawang	Selangor
9	Lotus's Shah Alam	Selangor
10	Naza Automall (Maserati)	Selangor
11	PETRONAS ELITE Layby-Bukit Jelutong	Selangor
12	PETRONAS Subang Airport	Selangor
13	Xpark Sunway Serene	Selangor
14	Boulevard Shopping Mall	Sarawak
15	ICOM Square (Gentari x SEB)	Sarawak
16	Regas Premium Sabah Sdn Bhd (Showroom)	Sabah
17	BYD Showroom, Bukit Mertajam (Iroll EV)	Pulau Pinang
18	IKEA Batu Kawan	Pulau Pinang
19	MBPP Jalan Gottlieb (In Front of Tropics Eight Suites)	Pulau Pinang
20	PETRONAS Juru Layby NB	Pulau Pinang
21	PETRONAS R&R Gunung SemangGol SB	Perak
22	PETRONAS Batu Ferringhi	Pulau Pinang
23	PETRONAS Sg Perak Northbound	Perak
24	Tian Siang Premium Auto, Ipoh (MINI Showroom)	Perak
25	Burger King Indera Mahkota	Pahang
26	Pahang Technology Park	Pahang
27	PETRONAS Gambang Eastbound	Pahang
28	PETRONAS Gambang Westbound	Pahang
29	PETRONAS Pedas Linggi Layby Northbound	Negeri Sembilan
30	Lotus's Kepong	Kuala Lumpur
31	Mid Valley Megamall	Kuala Lumpur
32	PETRONAS R&R Awan Besar	Kuala Lumpur
33	Lotus's Stargate, Alor Setar	Kedah
34	Larkin Sentral	Johor
35	PETRONAS Bandar Baru Ayer Hitam	Johor
36	The Mall, Mid Valley Southkey, JB	Johor
37	Wisma Sunway Big Box	Johor

THE FOLLOWING VEHICLES ARE CURRENTLY SUPPORTED:

NO	BRANDS	MODELS
1	Audi	Audi e-tron 50 Quattro, Audi e-tron 55 Quattro, Audi e-tron GT, Audi e-tron GT quattro, Audi e-tron Sportback 50 Quattro, Audi e-tron Sportback 55 Quattro, Audi Q4 e-tron 35, Audi Q4 e-tron 40/45, Audi Q4 e-tron 50, Audi Q8 e-tron, Audi Q8 e-tron 50 Quattro, Audi Q8 e-tron 55 Quattro, Audi Q8 e-tron Sportback 50 Quattro, Audi Q8 e-tron Sportback 55 Quattro, Audi Q8 Sportback e-tron, Audi RS e-tron GT, Audi SQ8 e-tron, Audi SQ8 e-tron Sportback
2	BMW	BMW 530e, BMW i3s, BMW i3s eDrive, BMW i4 eDrive35, BMW i4 eDrive40 M Sport, BMW i4 M50, BMW i5 eDrive40 M Sport, BMW i5 Touring, BMW i7 xDrive60 M Sport, BMW iX 40, BMW iX 50, BMW iX M60, BMW iX xDrive40 Balance, BMW iX xDrive40 Essence, BMW iX xDrive50 Signature, BMW iX1 Edrive20, BMW iX1 xDrive30, BMW iX2, BMW iX3 M Sport Impressive, BMW iX3 M Sport Inspiring, BMW iX-xDrive40 Sports
3	BYD	BYD Atto 2, BYD Atto 3 Extended Range, BYD Atto 3 Standard Range, BYD Atto 3 Ultra 2025, BYD Dolphin Dynamic Standard Range, BYD Dolphin Premium Extended Range, BYD E6 GL, BYD ETP3, BYD HAN, BYD M6 Extended Range, BYD M6 Standard Range, BYD Seal 6, BYD Seal Performance Range 580 km, BYD Seal Premium Range 650 km, BYD Sealion 7, BYD TANG, BYD Atto 3, BYD E6 GLX, BYD Seal AWD, BYD Seal Extended Range, BYD Seal Standard Range,
4	Chery	Chery OMODA E5, Chery TigGo 7 PHEV
5	Denza	Denza D9
6	Proton	Proton e.Mas 5 Premium, Proton e.Mas 5 Prime, Proton e.Mas 7 Premium, Proton e.Mas 7 Prime, Proton eMas 7 PHEV
7	XPeng	XPeng G6, XPeng G6 755 Long Range, Xpeng X9 LONG RANGE 2WD PRO PLUS, Xpeng X9 Standard Range
8	Zeekr	Zeekr 7X AWD, Zeekr 009, Zeekr 7X, Zeekr 7 X Premium
9	Smart	Smart #3 Brabus, Smart #3 Premium, Smart #5 Brabus
10	Tesla	Tesla Model 3 Long Range AWD, Tesla Model 3 Performance, Tesla Model 3 Standard Range RWD, Tesla Model S Long Range, Tesla Model S Plaid, Tesla Model S Standard Range, Tesla Model X Long Range, Tesla Model Y Long Range AWD, Tesla Model Y Performance AWD, Tesla Model Y Standard Range RWD
11	ICAUR	ICAUR V23, ICAUR iWD
12	JAECOO	JAECOO J5 2WD, JAECOO J7 PHEV
13	Jaguar	Jaguar I-PACE BLACK EV400 90KWH AWD, Jaguar I-PACE HSE EV320 90KWH AWD, Jaguar I-PACE HSE EV400 81KWH AWD, Jaguar I-PACE HSE EV400 90KWH AWD, Jaguar I-PACE S EV320 90KWH AWD, Jaguar I-PACE S EV400 90KWH AWD, Jaguar I-PACE SE EV320 90KWH AWD, Jaguar I-PACE SE EV400 90KWH AWD
14	Kia	Kia EV6 GT Line, Kia EV6 GT-Line AWD, Kia Niro EV SG2
15	Leapmotor	Leapmotor C10 EV
16	Lexus	Lexus RZ450e
17	Lotus	Lotus Electre (base), Lotus Electre R, Lotus Electre S

18	Mazda	Mazda MX-30 EV Mid
19	Mercedes	Mercedes-Benz AMG EQE 53 4Matic+, Mercedes-Benz AMG EQS 53 4Matic+, Mercedes-Benz C350e, Mercedes-Benz E350e, Mercedes-Benz EQ Class EQE 350+ AMG Line, Mercedes-Benz EQA 250 AMG Line, Mercedes-Benz EQB 350 4Matic, Mercedes-Benz EQC 400 4Matic, Mercedes-Benz EQE 350+, Mercedes-Benz EQE SUV 500 4Matic, Mercedes-Benz EQS 450+ AMG Line, Mercedes-Benz EQS 500 4Matic, Mercedes-Benz EQS SUV 580 4Matic, Mercedes-Benz GLC 350e, Mercedes-Benz S580E
20	MG	MG Comet EV Excite, MG Comet EV Excite FC, MG Comet EV Exclusive, MG Comet EV Exclusive FC, MG ZS EV Exclusive Plus, MG ZS EV Essence, MG ZS EV Excite Pro, MG ZS EV Executive, MG4 EXTD Range, MG4 Luxury, MG4 Standard, MG4 XPOWER, MGS5
21	MINI	Mini Cooper SE 2024, MINI Electric, Mini John Cooper Works
22	Neta	N1, Neta V, Neta X 500
23	Nissan	Nissan Leaf 2019, Nissan Leaf 2023,
24	Porsche	Porsche Cayenne E-Hybrid Coupé, Porsche Cayenne S E-Hybrid Coupé, Porsche Macan 4, Porsche Macan EV Turbo, Porsche Taycan (base), Porsche Taycan 4 Cross Turismo, Porsche Taycan 4S. Porsche Taycan 4S Cross Turismo, Porsche Taycan GTS, Porsche Taycan Turbo, Porsche Taycan Turbo Cross Turismo, Porsche Taycan Turbo S
25	Renault	Renault Zoe Q210, Renault Zoe ZE50 R110, Renault Zoe ZE50 R135
26	Volkswagen	Volkswagen ID.4 Pro Performance
27	Volvo	Volvo C40 Recharge Pure Electric, Volvo EC40, Volvo EX 90 Ultra Twin Motor Performance, Volvo EX30, Volvo V60 T8, Volvo XC40 Recharge Pure Electric, Volvo XC60 Recharge T8, Volvo XC90 Recharge plug-in hybrid, Volvo ES90
28	Wuling	Wuling BinGo Max
29	Dongfeng	Dongfeng Box E3
30	Ford	Ford Mustang Mach-E Extended Range, Ford Mustang Mach-E Standard Range
31	GAC	GAC AION Y Plus Premium, GAC GT Line AWD
32	GMW	GWM Ora 07, GWM Ora Good Cat 400 Pro, GWM WEY G9 Hi4 PHEV
33	Hyundai	Hyundai IONIQ 5 Lite, Hyundai IONIQ 5 Max, Hyundai IONIQ 5 Plus, Hyundai IONIQ 6, Hyundai KONA e-lite, Hyundai KONA e-plus, Hyundai KONA e-plus, Hyundai Ioniq 5, Hyundai Kona Electric Premium, Hyundai Kona Electric Premium Dual Tone