

## **GENTARI GOTREAT26 ("Campaign")**

### **BY GENTARI GREEN MOBILITY SDN BHD ("Gentari")**

The terms and conditions set forth below ("Terms") shall govern the participation of individuals in this Campaign:

#### **CAMPAIGN DETAILS**

1. **Campaign Period:** The Campaign shall commence on **1 May 2026** and conclude on **31 May 2026**, inclusive of both dates.
2. **Eligibility:** This Campaign is open to all registered users of the Gentari Go mobile application ("Participants").
3. **Campaign Mechanics:**
  - a. **How to participate:** To participate in the Campaign, Participants must charge at any of the selected Gentari charging stations ("Participating Locations") and initiate and successfully complete a charging session with a minimum spend of RM30.00 (Ringgit Malaysia Thirty Only) in a single transaction, after any discounts or promotions have been applied ("Qualifying Session"), using the Gentari Go mobile application during the Campaign Period.
  - b. **Reward:** Upon successful completion of a Qualifying Session, Participants will be eligible to receive a RM5.00 GrabFood voucher ("Reward"). The Reward is limited to the first 600 successful redemptions, on a first-come, first-served basis, and is subject to availability. Charging sessions that do not meet the minimum spend requirement of RM30.00 after discounts or promotions will not be eligible.
  - c. **Reward Fulfilment & Redemption:**
    - i. Redemption codes for the Reward will be issued to successful Participants within three (3) to five (5) working days following verification of the relevant Qualifying Session.
    - ii. The Reward will be fulfilled by Gentari's third-party partner, namely Grab, and is subject to Grab's terms and conditions of use.
    - iii. Gentari shall not be responsible or liable for any issues, disputes, or losses arising from Reward's redemption, usage, or technical errors, including but not limited to system malfunctions, invalid codes, or merchant acceptance. All such matters must be directed to Grab for resolution.
    - iv. Once issued, each Reward must be utilized strictly within the validity period stated on the voucher. Extensions, replacements, or reissuance of expired Rewards will not be entertained.
    - v. Failure to redeem the Reward within the stipulated validity period shall result in automatic forfeiture, and Gentari shall bear no responsibility for such forfeiture or any resulting loss to the Participant.

- d. **Multiple Participation:** Participants may participate multiple times throughout the Campaign Period. Each Qualifying Session must independently meet the minimum spend of RM30.00 after discounts to be eligible for a Reward, subject to the first 600 successful redemptions.
- e. **Non-Stackable:** The Reward cannot be combined with any other ongoing promotions, offers, vouchers, or campaigns, unless stated otherwise by Gentari.
- f. **Non-Transferable:** The Reward is strictly non-transferable, non-exchangeable, non-refundable, and is not redeemable for cash or any other form of compensation. The Reward cannot be deferred, transferred, or applied to any other charging sessions.
- g. **Eligibility and Availability:** The Reward will not be issued for charging sessions that fail, are unsuccessful, reversed, or cancelled. In the event the Participant is entitled to any other applicable promotion or benefit under a Gentari subscription plan, Gentari reserves the right to determine the applicable benefit at its sole discretion.

#### 4. Participating Locations:

The Campaign is applicable at the following locations only:

No	Sites	State	No of CPs
1	PETRONAS Penchala Link (Kuala Lumpur-bound)	Kuala Lumpur	1
2	PETRONAS Grand Saga 2 (Northbound)	Kuala Lumpur	1
3	PETRONAS Penchala Link (Damansara-bound)	Kuala Lumpur	3
4	Regal Valet	Kuala Lumpur	1
5	PETRONAS Kesas (Westbound) Klang	Selangor	1
6	PETRONAS SKVE	Selangor	1
7	Naza Automall (Maserati Showroom)	Selangor	1
8	PETRONAS Elite Layby-Bukit Jelutong	Selangor	1
9	Sime Darby Volvo Ara Damansara	Selangor	1
10	Volvo Setia Alam	Selangor	1
11	PETRONAS Kundang (Westbound)	Selangor	1
12	PETRONAS Kundang (Eastbound)	Selangor	3
13	Careplus Mall	Negeri Sembilan	2
14	PETRONAS Pekan Lukut	Negeri Sembilan	1
15	Tropic Eight Suites, Jalan Gottlieb (MBPP)	Pulau Pinang	1
16	Dewan Sri Pinang, Jalan Tun Syed Barakbah (MBPP)	Pulau Pinang	1
17	Jalan Sepoy Lines (MBPP)	Pulau Pinang	2
18	PETRONAS BKE 1 (Butterworth-Kulim)	Pulau Pinang	1

19	Clinic V-Care, Jalan Perak (MBPP)	Pulau Pinang	2
20	PETRONAS Desaru	Johor	1
21	Mersing Harbour Centre	Johor	1
22	Proton 3S Anggerik Motor	Johor	1
23	Tasek Commercial Centre, KotaSAS	Pahang	1
24	Proton 3S YS Autoworld	Pahang	1
25	Villea Rompin	Pahang	3
26	Proton Pesat CTM	Pahang	1
27	Proton 3S JM Otomobil Inovatif	Kelantan	1
28	PETRONAS Padang Tembak	Kelantan	1
29	R&R Ajil (Eastbound)	Terengganu	2
30	R&R Ajil (Westbound)	Terengganu	2
31	KGRP (Kelab Golf Rekreasi PETRONAS)	Terengganu	1
32	Proton 4S Mercuri Usaha Mesra	Kedah	1
33	MK Land Bukit Merah	Perak	1

## GENERAL CONDITIONS

1. Gentari shall not be liable for any technical or operational issues that prevent successful application of the Discount or the promo code.
2. Gentari reserves the right to cancel, suspend, and/or modify the Campaign, or any part of it, if any fraud, technical failures, or any other factor beyond Gentari's reasonable control impairs the integrity or proper functioning of the Campaign, as determined by Gentari in its sole discretion.
2. Gentari reserves the right, in its sole discretion, to disqualify any individual it finds to be tampering with the entry process or the operation of the Campaign or to be acting in violation of these Terms or any other promotion or in an unsportsmanlike or disruptive manner.
3. Any attempt by any person to deliberately undermine the legitimate operation of the Campaign may be a violation of criminal and civil law, and should such an attempt be made, Gentari reserves the right to seek damages from any such person to the fullest extent permitted by law.
4. Participants shall not engage in any fraudulent activities or practices in connection with this Campaign. Any attempt to manipulate, deceive, or otherwise exploit the Campaign for unlawful or unethical gain is strictly prohibited. Gentari reserves the right to disqualify any Participant found to be in violation of this clause and to take appropriate legal action if necessary.
5. By participating in the Campaign, Participants agree to release and hold harmless Gentari and its subsidiaries, affiliates, advertising and promotion

agencies, partners, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) such Participant's participation in the Campaign and/or his/her acceptance, possession, use, or misuse of any prize or any portion thereof; (ii) unauthorized human intervention in any part of the entry process or the Campaign; (iii) electronic or human error in the administration of the Campaign or the processing of entries. Gentari shall not be responsible or liable for any products, services, rewards, vouchers, or related matters provided or fulfilled by third-party partners under this Campaign, and all such items are subject to the respective third party's terms and conditions, any issues, disputes, or claims arising from redemption, usage, quality, availability, or technical errors must be directed to the relevant third party, and Participants acknowledge that Gentari's role is limited to facilitating eligibility and issuance only.

6. Information submitted with an entry is subject to the Privacy Policy stated on the Gentari's website. To read the Privacy Policy, click here <https://www.gentari.com/privacy-statement>.
7. The Campaign is governed by the laws of Malaysia. Any disputes arising out of or in connection with this Campaign shall be referred to and finally resolved by arbitration at the Asian International Arbitration Centre (AIAC) in Malaysia, in accordance with the AIAC Arbitration Rules.
8. By participating in this Campaign, Participants hereby agree to adhere to and be bound by these Terms.