

## **GENTARI 2026 NEW SITE PROMOTION ("Campaign")**

### **TERMS AND CONDITIONS**

1. This Campaign is open to all registered users of the Gentari Go mobile application ("Participants") who charge at the selected Gentari charging station(s) designated by Gentari Green Mobility Sdn Bhd ("Gentari") for this Campaign ("Participating Location").
2. The applicable discount and discount duration for each Participating Location shall be as determined by Gentari.
3. The discount will be applied automatically at the Participating Location.
4. The discount is subject to a usage cap determined by Gentari from time to time.
5. The discount cannot be combined with other ongoing promotions, offers, or subscriptions of Gentari.
6. The discount is non-transferable, non-exchangeable, non-refundable and not redeemable for cash or any other form of compensation. The discount for any existing charging session cannot be deferred, transferred, or applied to any future sessions.
7. No discount will be applied if the charging session fails, is unsuccessful, or reversed.
8. Gentari reserves the right to amend, suspend and/or terminate this Campaign at any time at its sole discretion, without prior notice.

### General Conditions

9. Gentari shall not be liable for any technical or operational issues that prevent successful application of the discount.
10. Gentari reserves the right to cancel, suspend, and/or modify the Campaign, or any part of it, if any fraud, technical failures, or any other factor beyond Gentari's reasonable control impairs the integrity or proper functioning of the Campaign, as determined by Gentari in its sole discretion.
11. Gentari reserves the right, in its sole discretion, to disqualify any individual it finds to be tampering with the entry process or the operation of the Campaign or to be acting in violation of these Terms and Conditions or any other promotion or in an unsportsmanlike or disruptive manner.
12. Any attempt by any person to deliberately undermine the legitimate operation of the Campaign may be a violation of criminal and civil law, and should such an attempt be made, Gentari reserves the right to seek damages from any such person to the fullest extent permitted by law.

13. Participants shall not engage in any fraudulent activities or practices in connection with this Campaign. Any attempt to manipulate, deceive, or otherwise exploit the Campaign for unlawful or unethical gain is strictly prohibited. Gentari reserves the right to disqualify any Participant found to be in violation of this clause and to take appropriate legal action if necessary.
14. By participating in the Campaign, Participants agree to release and hold harmless Gentari and its subsidiaries, affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) such Participant's participation in the Campaign and/or his/her acceptance, possession, use, or misuse of any prize or any portion thereof; (ii) unauthorized human intervention in any part of the entry process or the Campaign; (iii) electronic or human error in the administration of the Campaign or the processing of entries.
15. Information submitted with an entry is subject to the Privacy Policy stated on the Gentari's website. To read the Privacy Policy, click here <https://www.gentari.com/privacy-statement>.
16. The Campaign is governed by the laws of Malaysia. Any disputes arising out of or in connection with this Campaign shall be referred to and finally resolved by arbitration at the Asian International Arbitration Centre (AIAC) in Malaysia, in accordance with the AIAC Arbitration Rules.
17. By participating in this Campaign, Participants hereby agree to adhere to and be bound by these Terms and Conditions.
18. Gentari reserves the right to vary these Terms and Conditions without prior notice.