

## **EARLY BIRD CAMPAIGN FOR GO STARTER AND GO PLUS ("Campaign")**

### **BY GENTARI GREEN MOBILITY SDN BHD ("Gentari")**

The terms and conditions set forth below ("Terms") shall govern the participation of individuals in this Campaign:

#### **CAMPAIGN DETAILS**

1. **Campaign Period:** The Campaign shall commence on 11 February 2026 and will run until 11 May 2026, or until a collective total of 100 successful subscriptions to either the Go Starter or Go Plus membership plans have been recorded, whichever occurs earlier. For the purposes of this Campaign, subscriptions to both plans will be counted together toward the 100 successful subscription thresholds.
2. **Eligibility:** This Campaign is open to all registered users of the Gentari Go mobile application ("Participants") who successfully purchase and activate either a Go Starter membership or Go Plus membership via the Gentari Go mobile application during the Campaign Period.
3. **Campaign Mechanics:**
  - a) **How to Participate:** Participants must be among the first 100 customers to successfully purchase and activate a Go Starter or Go Plus membership via the Gentari Go app within the Campaign Period. Once the threshold of 100 qualifying Participants has been reached, no further redemptions of the Voucher will be permitted.
  - b) **Reward:** Successful Participants will receive one (1) complimentary **Dunkin' Donuts (Box of 4)** voucher ("Voucher"). The Voucher will be issued electronically and reflected under the Gentari Go Rewards section of the successful Participant's account within seventy-two (72) working hours from the time a Participant's successful transaction is verified. For clarity, the entitlement is limited to one Voucher per successful Participant, and the Voucher will only be available once it has been duly credited to the Gentari Go Rewards section.
  - c) **Redemption:** The Voucher is valid for redemption at all participating Dunkin' Donuts outlets across Malaysia, excluding Dunkin' Donuts outlets located at airport terminals. The Voucher must be redeemed by 11 May 2026, after which it shall expire and no longer be valid for redemption. Redemption and use of the Voucher are subject to Dunkin' Donuts Malaysia's official terms and conditions, which may include restrictions on eligible menu items, validity periods, redemption limits, and other requirements as determined by Dunkin' Donuts Malaysia. Participants are advised to review these terms carefully to ensure proper use and compliance when redeeming their Voucher.
  - d) **Non-Stackable:** The Voucher cannot be combined with other promotions, discounts, offers, or subscription benefits unless otherwise stated.

- e) **Non-Transferable:** The Voucher is non-transferable, non-exchangeable, non-refundable, and not redeemable for cash or any other form of compensation.

## **GENERAL CONDITIONS**

1. Gentari shall not be liable for any technical or operational issues that prevent successful application of the Discount or the promo code.
2. Gentari reserves the right to cancel, suspend, and/or modify the Campaign, or any part of it, if any fraud, technical failures, or any other factor beyond Gentari's reasonable control impairs the integrity or proper functioning of the Campaign, as determined by Gentari in its sole discretion.
2. Gentari reserves the right, in its sole discretion, to disqualify any individual it finds to be tampering with the entry process or the operation of the Campaign or to be acting in violation of these Terms or any other promotion or in an unsportsmanlike or disruptive manner.
3. Any attempt by any person to deliberately undermine the legitimate operation of the Campaign may be a violation of criminal and civil law, and should such an attempt be made, Gentari reserves the right to seek damages from any such person to the fullest extent permitted by law.
4. Participants shall not engage in any fraudulent activities or practices in connection with this Campaign. Any attempt to manipulate, deceive, or otherwise exploit the Campaign for unlawful or unethical gain is strictly prohibited. Gentari reserves the right to disqualify any Participant found to be in violation of this clause and to take appropriate legal action if necessary.
5. By participating in the Campaign, Participants agree to release and hold harmless Gentari and its subsidiaries, affiliates, advertising and promotion agencies, partners, representatives, agents, successors, assigns, employees, officers, and directors from any liability, illness, injury, death, loss, litigation, claim, or damage that may occur, directly or indirectly, whether caused by negligence or not, from: (i) such Participant's participation in the Campaign and/or his/her acceptance, possession, use, or misuse of any prize or any portion thereof; (ii) unauthorized human intervention in any part of the entry process or the Campaign; (iii) electronic or human error in the administration of the Campaign or the processing of entries. This Campaign involves the provision of products that are fulfilled and delivered by an independent third-party who is not Gentari. Gentari does not manufacture, supply, or deliver the products and shall not be responsible or liable for the quality, safety, suitability, merchantability, or any other aspect of the products provided under this Campaign. Any issues, claims, or disputes relating to the products must be directed to the relevant third-party provider. Gentari expressly disclaims all

liability arising from or in connection with the products delivered pursuant to this Campaign.

6. Information submitted with an entry is subject to the Privacy Policy stated on the Gentari's website. To read the Privacy Policy, click here <https://www.gentari.com/privacy-statement>.
7. The Campaign is governed by the laws of Malaysia. Any disputes arising out of or in connection with this Campaign shall be referred to and finally resolved by arbitration at the Asian International Arbitration Centre (AIAC) in Malaysia, in accordance with the AIAC Arbitration Rules.
8. By participating in this Campaign, Participants hereby agree to adhere to and be bound by these Terms.